

Trash Collection Rules & Regulations

Each water customer is provided a trash cart by the City of Wells; in order for the trash collectors to pick up the trash the following list of rules must be followed:

1. Trash service is mandatory inside the city limits.
2. Trash service is billed one month in advance. Failure to pay for trash service with your bill will result in termination of the account.
3. Trash collection runs every Wednesday morning, Dumpster collection runs Monday and Friday.
4. All trash cans must be out on the road by 7:00 a.m., trash cans not out by the road will not be collected; the city right of way is not a trash collection location. Republic services employees will not cross the ditch line to collect trash containers.
5. Only Republic Services trash containers will be collected.
6. All trash must be bagged before being placed inside the trash container, loose trash will not be collected.
7. All trash bags must be tied so that the trash stays in the bag.
8. Loose trash must be removed from the cart by the customer and placed in a bag.
9. No loose trash will be collected from the bottom of the trash cart; lift trash trucks are rarely used to collect trash.
10. No yard debris will be collected from the cart.
11. No heavy or metal materials should be placed in the trash cart.
12. Sharps such as medical needles should be placed inside of an aluminum cart or milk jug then placed into your trash bags to prevent accidental needle sticks.
13. Trash carts with large amounts of trash in the bottom of the cart will not be collected until the cart is cleaned out.
14. Cardboard boxes should be broken down before being placed in the container.
15. Additional trash containers can be obtained from the city with a \$2.00 per month charge.
16. Removal of trash containers from the street after trash pickup is mandatory for each customer, cans should be removed by Thursday after each trash pickup.
17. Any violations will be reported to city hall by Republic Services. The city will mail out a letter explaining the violation(s) and how to prevent them from occurring. Repeat violations will be presented to the council, an appropriate action to be taken.
18. Senior citizens and the disabled customer can request trash pickup without placement of can at the street. Contact city hall for this service.
19. Rinsing your trash cart on occasion will keep insect larva from living in your trash cart.
20. The city only provides free bulk trash service in the spring and fall. This service will consist of 2 large roll-off dumpsters being located behind city hall for the citizens of Wells to dump their bulk trash into. Any other times the customers will need to dispose of their bulk trash at the county dump located at Cherokee County Solid Waste, Airport Rd, Rusk, TX 75785
(903) 683-6455

If your cart becomes broken or unusable please contact city hall for a new cart. If you have trouble rolling the cart out to the road, please contact city hall to be placed on the cities special pick up list for elderly and handicap customers.