

**CITY OF WELLS
RULES & REGULATION
UPDATES**



PUBLIC NOTICE

Dear City of Wells Utility Customer,

This letter is to notify each customer of revisions to the city's rules and regulations.

September 1, 2018, the following item will become effective:

1. Water & Sewer Base Rates will increase by 2%

Water Base Rate will increase from \$20.40 to \$20.81 = \$.41 cent increase

Sewer Base Rate will increase from \$18.67 to \$19.04 = \$.37 cent increase

Outside the city limits rates: Water rate + ^{1/3}: \$20.81 + \$6.94 = \$27.75

Sewer rate + ^{1/2}: \$19.04 + \$9.52 = \$28.56

Commercial property will be raised based on meter size. Please contact city hall for these rates.

All usage after the base rate will stay the same:

1 – 2,000 gallons \$3.00 per thousand gallons

2,001 – 6,000 gallons \$3.25 per thousand gallons

6,001 – 10,000 gallons \$3.50 per thousand gallons

10,001 – 50,000 gallons \$4.25 per thousand gallons

all over 50,000 gallons \$4.50 per thousand gallons

2. Trash Collection Rates will not increase, this rate will remain \$15.68 + tax \$1.22=\$16.90.

3. All credit/debit card payments will be processed through our website vendor. This website also processes electronic checks. Customer may pay online at www.cityofwells.us or over the phone with the clerk. Paying over the phone will require additional information (e.g.; mailing address, phone number, email address for a receipt).

This is the same vendor that Alto Gas uses for card payments with a fee of \$3.00 per every \$100.00 charged.

This fee goes directly to the vendor and the City of Wells doesn't regulate this fee or collect it.

Questions regarding this matter may be addressed at the city council meeting held on the second Monday of each month; time 7:00 P.M. at city hall.

A copy of the customer Rules & Regulations can be obtained at city hall.

Thank you,

Wells City Council

**C.W. Williams, Mayor ~ Dorothy McMillion, Mayor Pro-Tem ~ Billie Petty, Councilmember
Eva Alexander, Councilmember ~ Matt Myer, Councilmember ~ Robert Kalka, Councilmember**

THE CITY BETWEEN TWO RIVERS