


**CITY OF WELLS
RULES & REGULATION
UPDATES**



PUBLIC NOTICE

The City of Wells is working with East Texas Council of Government, ONCOR, Alto Gas, USPS, Fed-ex and UPS to fix the service address in Wells so that the addresses match the 911- Address.

The City of Wells needs everyone's help with this.

Please provide the city with your Electric Service ESI number, this can be found on your electric bill. This will help ONCOR fix the service address to match the 911 Address.

If you have Alto Gas, please provide us with an account number, this can be found on your gas bill. This will help Alto Gas print the 911 Address on their bills.

We will make a spreadsheet with this information and provide it to the utility providers so that we can clean up the addressing systems.

This will help everyone at Wells with proof of residence when needed and help everyone receive packages of deliveries to their homes and stop lost deliveries.

Everyone should already have the correct 911 address number on their homes so that their houses can be found in the event of an emergency and when a package is being delivered.

If you do not know your 911 Address contact city hall for that information.

If you have the wrong numbers on your house, you will not be able to receive package deliveries correctly, and it will make 911 services hard to find you in the event of an emergency.

You can purchase the numbers at Lowes, Wal-Mart and Home Depot.

To provide the needed information please call city hall at (936) 867-4615 or email us at cityofwells@consolidated.net. You can also put a note in with your water bill payment.

Cherokee County is one of the last counties in Texas to get their 911 Address registry fixed.

East Texas Council of Government took over the 911 Addressing system from the Cherokee County Appraisal District on January 1, 2024.

If you need a 911 Address verification letter you can request one by visiting the ETCOG website.

<https://www.pineywoods911.com>

Select 911 Addressing at the top of the page.

If you have any questions, please contact the city hall.