

Dear City of Wells Utility Customer,

This letter is to notify each customer of a new billing view and payment system.

Effective 2/1/20205 the City of Wells will have a new online bill view and payment processing system. You may use this feature to obtain the utility bill amount even without using the online bill pay system.

When using the new utility feature on the city website each customer will need to know the last name on the account and the account number. Customers will not be able to access the account information without this information.

Storing your account information in your cell phone contacts will help keep up with this information. Create contact on your cell phone today. We have highlighted this information on the utility bill found with this letter.

City of wells	
(936) 867-4615 phone	
(936) 867-5060 fax	
Website: cityofwells.us	
Notes:	
Account Number:	
Account Last Name:	

City of Walls

In order to pay online you will select Pay Utility Bills Here on the **cityofwells.us** website each customer can pay their utility bill; a 3% processing fee will be applied to all online utility payments. If you only want to view the amount due, look up your account and select cancellation after you have viewed your account billing.

We will continue to mail the utility bill cards each month. If you do not receive a paper bill you can contact city hall for the amount owed.